



Government: Connected

AIM - Authentication & IdentitManagement

Meeting the eGovernment challenge for eService delivery and all that entails has involved a significant amount of time, effort and money. Until now;

- Imagine being able to connect to the GC Register quickly, easily, and more importantly, cost effectively.
- Imagine having Authentication and Identity Management solution that puts you in control of when you want to add business application services supporting your department needs
- Imagine having to just resolve data cleansing issues for only those citizens who use on line services
- Imagine providing your citizens with a great secure experience that provides true single sign on across all government agencies
- Imagine having an ODPM compliant Authentication mechanism for your citizen portal
- Imagine being able to reuse the same platform for all your integration needs

Now, you don't have to imagine. Solidsoft is able to announce the first practical and affordable solution for Local Authority Authentication & Identity Management (AIM).


Comprehensive and Extensible

Solidsoft's Authentication and Identity Management solution will give you the best value solution that will provide citizen authentication using GC Register service and, furthermore, it will provide an identity management solution that will give you the ability to join your Line-Of-Business systems together to create a single view of your citizen information.

Importantly this solution will put you in control of exactly how and when you enable your line of business systems to join the eGov agenda. You will be able to authenticate citizens using a compliant ODPM service and then connect these citizens to your CRM, Portal membership, and other line of business systems when and how you want to. This simple and efficient

Solution Overview

- A fully deployed and configured GC Register service for your authority
- An extendable software solution to allow you to integrate the line-of-business to your citizen portal whenever you want and in the way you want to.
- Advice and guidance through the GC process to ensure a simple and easy path to deployment
- Email and telephone technical support for AIM, for up to 12hrs within one calendar year



index of citizen identities will become the centre piece as you start to aggregate data from many systems to deliver your agenda for local government for years to come.

The AIM solution is key piece of the Microsoft's Connected Government Framework defining their strategy for enabling the Local Government agenda. At the heart of this solution is the Microsoft BizTalk Server and the Government Gateway Accelerator, and already implemented at authorities and agencies using it for different applications and connecting to different systems, AIM is a proven solution based on proven and extensible technologies. Critically, once implemented the AIM solution is extensible so with the help of Microsoft BizTalk Server it can provide for all your integration needs.

Removing Barriers

Solidsoft have pre developed a "white label" AIM solution with the support of Microsoft. This solution is being made available free of charge to Local Authorities so that the cost of entry into the Government Connect services can be greatly reduced. The code developed represents a saving to local authorities in excess of £100,000.

In the past when you have looked at solutions for authentication they would have been prohibitively expensive. On top of the transactional costs of the GC services there was also an implementation cost that formed an additional barrier to authentication solutions.

Solidsoft's ability to offer the implementation of this service for such a low price coupled with the fixed fee pricing model introduced by GC has provided many authorities with a compelling reason to re-examine their business benefits case.

In addition this solution allows you to implement AIM without any impact to your own services. This means you can create the essential building block of authenticated access today and be able to gain the experience of this service ahead of the business demand. This will put you in a better place to respond quickly and effectively to the business as you drive your services agenda.

A Complete Solution

The Solidsoft AIM solution provides the range of Authentication and Identity Management capabilities needed to allow you to get up and running fast, and then keep on running. It includes:


Registration & Enrolment

Solidsoft AIM supports the gathering of the demographic data of a customer to provide an identity and for specifying the service or services to be accessed. AIM also provides a method for data matching when individuals who are already registered enrol in an additional service.

Solidsoft's AIM solution is built to allow you to enforce as much or as little process around this stage as you need, and to vary it by service.

Authentication

Authentication controls logon to the system and ensures the user is who they say they are. Solidsoft AIM authenticates the user using the GC Register services and then uses the issued



SAML token to validate access to services (Authorisation). This SAML token is then used to facilitate citizen single sign on providing a richer experience for your users.

Authorisation

Authorisation is the mechanism by which a system checks that an authenticated user (or system) has access to the resources (services, programs, functions, data etc) that they are requesting. By storing service specific facts against a users AIM record, and a list of Service Registrations, all services can benefit from the AIM capabilities

Identity Management

Identity Management for AIM is a central index of your citizens identities (or primary keys in technical speak) for the internal line-of-business systems and any relevant external services together with some basic demographics that represent the known facts you collect for the citizen when they register to use your services. You will use this repository to “match” your corresponding line of business citizen ID to their GC Register IDs and thereby create a means to correlate identities and deliver the correct data to the citizen using the service.

This is an entry level services that will kick start you to building a citizen index. You will be able to extend and enhance this solution or upgrade to a more sophisticated product (that could provide data matching and synchronisation capabilities) when your business needs require it.

Secure and Flexible

Your business process may require you to implement address validation. In local government solutions this is typically achieved using the GC Register, although with GC Register you can avoid this if your security policy for specific business processes permit it can be reduced by implementing auto-enrolment thus providing your citizens with simpler and immediate access to your services.

A Complete Solution Partner

Identity Management is a service that will form the cornerstone of your citizens’ experience and reassure them that transacting with you will be a good and secure experience. With the rewards gained from enriching the citizen experience of dealing with you being so high, you will want to ensure that you select the best company with the experience and skills matched to deliver and support this platform.

With years of experience in developing the Government Gateway and providing solutions to Local Authorities, Solidsoft are the ideal partner for delivering excellence in eGovernment.

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